



Maintenance Services and Modernisation

SPECIALIST BUILDING
ACCESS SOLUTIONS



At CoxGomyl, we can provide a full range of maintenance services for all of our BMU products, to protect your investment in exterior care, for the life of your building. With taller buildings and larger windows revealing extraordinary views comes the expectation that your clients and tenants are able to enjoy the panoramas they are paying for. Uptime for building maintenance units means fewer complaints to deal with.

BMU Maintenance Services and Modernisation

Fifty years of experience teamed with our position as the industry's leading manufacturer of Building Maintenance Units (BMUs), means we have a deep understanding of required machinery care. With a strong international team of expert BMU technicians qualified across a variety of technical trades, each of our global branches possesses the ability to service and maintain CoxGomyl equipment to the highest standard. Whether your BMU is new, old, running smoothly or experiencing reliability problems, CoxGomyl can tailor a maintenance, repair or modernisation program to ensure your machine is working at its full potential.

We're sure you will agree that when it comes to machinery operating many levels above ground, safety is the highest priority. At CoxGomyl, we don't take shortcuts, and neither should you by choosing the wrong maintenance provider. Our teams comply with all local regulations, procedures, processes and standards.

With thousands of machines installed across 50 countries, we know that every site and machine require a unique plan due to their individual characteristics and local conditions.

BMU Maintenance Services

As your specific set of requirements is unique to you and your equipment, we provide flexible service package options to suit. Your CoxGomyl Account Representative will assist you in finding a tailor-made service package to address your needs. Packages cater to varying levels of service comprehensiveness, in relation to scope, schedule and financials.

The available plans are outlined below:

Comprehensive Maintenance

With a focus on preventative measures, this package is designed to sustain the condition of the equipment during the course of its life. The coverage covers the equipment for service, breakdown, and limited repairs under normal working conditions. This coverage gives our customers precise budgeting provisions as well as streamlined co-ordination and management of the equipment.

Standard Maintenance Agreement

Our standard maintenance schedule is based on a preventative maintenance regime to protect your machinery from unnecessary wear, damage or malfunction. Repairs and call-outs over the course of the agreement sit outside of the standard coverage.

Impromptu Service

CoxGomyl can provide maintenance services for BMUs under certain circumstances on an as-needed basis. You may choose this service for one-off servicing, repairs or condition inspection reports. We believe a long-term, consistent maintenance plan is insurance in itself. Impromptu service is also generally utilised for equipment not inside our portfolio, where equipment can be problematic and our specialised services are requested on a short-term basis.

Comprehensive	Standard Maintenance Agreement	Impromptu Service
Initial condition report and life expectancy review	Initial condition report	
Routine maintenance program tailored to our clients operational requirements and the BMU's condition, including: <ul style="list-style-type: none"> Preventative maintenance schedule Annual Budget forecast report Annual Inspection Annual training session for nominated personnel Annual Hazard identification report Anchor Point Certification & Testing Safety Line Certification & Testing Major Inspection at required intervals 	Routine maintenance program tailored to our clients operational requirements including: <ul style="list-style-type: none"> Preventative maintenance schedule Annual Inspection Annual Budget forecast report Anchor Point Certification & Testing Safety Line Certification & Testing 	Service visit in-line with CG policy and procedures, & Original Equipment Manufacturers specifications.
Call out service inside of Normal Business hours inclusive in coverage	Call out service charged at standard local rates for normal business hours. Surcharge tariff applies for outside of normal business hours call outs.	Call your representative CoxGomyl office for a quotation.
Outside of normal Business hours call out service charged at surcharge tariff rates		
Comprehensive coverage for parts including but not limited to; <ul style="list-style-type: none"> Motors Gearbox's Ropes Hydraulic System Limit Switches & sensors Electrical Control Componentry Indicator Lights & Selector Switches 		
<i>A full list of inclusions would be generated for each specific BMU.</i>		



Repairs & Remanufacturing

As with any piece of equipment, time and use can lead to certain items on the BMU becoming worn or damaged. CoxGomyl have detailed records on almost all of the machines built in our 60-year history, and this information can be used to replace or remanufacture worn or damaged BMU components. In many cases, this occurs with non-CoxGomyl machines, where the original equipment manufacturer may no longer exist. Our electrical, mechanical, and structural design teams can work with you to provide a solution to your damaged equipment.



Modernisation Programmes

Is your building still looking like new from outside? Does it compete with the more recent neighbours for tenants? Poorly maintained BMUs mean less uptime in cleaning availability and can lead to dirtier buildings and unsafe conditions for operators. Old equipment can also eat into profit margins through rising repair and energy costs.

If you have had the façade upgraded, your BMU may no longer be the appropriate solution to keep it looking its best. It might be time to look at an investment that can lower operating costs, lower safety risks and improve the look of your building; CoxGomyl can help here. Through evaluating your needs and the condition of your current equipment, our technical teams can assist by preparing a range of alternatives from modernisation to complete replacement.

Additional features can be provided if required:

- Increased cradle capacity
- Improved materials handling capacity
- Glass handling and replacement options
- Options to enable future building upgrades
- Options to enable signage changeover.



Our project management staff can plan with you to execute the works without disruption to the building. With experience with most types of lifting solutions, we can replace your rooftop BMU plant without the need of the original building tower crane. Our strong local capabilities are augmented with a pool of global specialists, depending on the project.

See our Design, Project Management and Installation publication for further information.



Great Minds

In alignment with the CoxGomyl group, our technicians are leaders in their respective fields. With a well-balanced combination of expertise, our service divisions have the skills and experience to troubleshoot and identify problems quickly and efficiently, whether electrical, mechanical or hydraulic.

Our qualified technicians are highly specialised in technical detail, making them a pivotal part of our OEM team. Treating each piece of equipment with the utmost care and respect, our technicians personally board the equipment for performance testing upon completion of each service or upgrade.

Supporting our technical staff in the field is a cutting edge engineering team consisting of mechanical, structural, civil and electrical engineers. As buildings and equipment age, the need for upgrade, repair and refurbishment is always apparent. CoxGomyl engineers are unrivalled in their ability to offer the complete suite of options from service, repair, modification and modernisation, through to complete replacement of your equipment.



Partnering With Peace of Mind

Keeping your building looking immaculate doesn't have to be a stressful ordeal. Working alongside specialist technicians means you can trust that you're receiving best practice, industry-leading advice from a company backed by fifty years of experience. Our safety-first approach means you can rest assured your machinery is constructed with the best quality materials and to the most stringent local quality standards.

All these factors and more mean when working with CoxGomyl, you can enjoy complete peace of mind, and focus on what you do best: running the building.

Whether you're experiencing difficulties, looking for an alternate maintenance supplier or have any general inquiry, our expertise is only a phone call away. We invite you to contact your local branch office and put CoxGomyl to the test.



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GOMYLL

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